

# Neighbor To Nation

## Privacy Policy

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We at Neighbor To Nation are committed to respecting and protecting the privacy of visitors to our website. This Privacy Policy is designed to help you understand what information we might collect from you when you visit our website and how we might use that information. If we decide to change our Privacy Policy, we will post updates on this page.

Please note that this online Privacy Policy applies only to information collected through our website and not to information collected offline. By using our site, you agree to the terms of this Privacy Policy. If you do not agree with this Privacy Policy, you are not authorized to use our website.

### What Information We Collect

Neighbor To Nation respects your privacy. We will never collect personally identifiable information from visitors to our website unless they provide it to us voluntarily and knowingly.

We may collect a variety of information about users of this site:

#### Personal identification information

When donating, registering, or requesting information on our site, as appropriate, you may be asked to enter your name, e-mail address, mailing address, phone number, username and password, or credit card information. However, you are free to visit our site anonymously and are not required to register or provide any personal information in order to view public areas of our site.

#### Non-personal identification information

We may collect non-personal identification information about you when you visit our site. Non-personal identification information may include your browser name, the type of computer and operating system you are using, your IP address, and other similar information. Collection of this non-personally identifiable information is standard practice on the Internet.

We may also use "cookies" to enhance your experience when visiting our site. A cookie is a piece of data stored on your computer that is tied to non-personally identifiable information about you. Our site uses two types of cookies: session cookies and persistent cookies. Session cookies maintain your session information between page loads and immediately expire when you close your browser window. If you have a user account on this site, you have the option on the login screen to create a persistent cookie on your computer which stores your username and password to simplify your login process. This persistent cookie is purely opt-in. You may also set your browser to reject cookies and still access all public areas of our site.

### How We Use Information

Neighbor To Nation may collect and use your personal information for the following purposes:

## To send periodic emails

The email address you provide may be used to send information or respond to inquiries. Information you provide helps us respond to questions and support needs efficiently.

## To process transactions

If you make a donation on our site, your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of ensuring that their donations are received by the charity(ies) you designate.

## To personalize user experience

Registered users on this website provide information which allows us to provide information and services personalized to them.

## How We Protect Information

This website uses SSL encryption on all pages of the site. If you visit the site with a regular non-SSL http:// address, the website will immediately redirect you to a secure page for your protection.

In addition, for registered users that login to the site, their passwords are encrypted in the database using industry standard technology to prevent unauthorized access.

## How We Share Information

We may share your personal information with trusted third parties who assist us in operating our website, conducting our business, or servicing users, so long as those parties agree to keep this information confidential. For example, if you make a credit card donation, we may provide information to our bank partner for the purpose of processing the credit card transaction. We may also release information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety, or for other legal purposes.

When donating, your name, address, phone number, and email address may be shared with the charity(ies) to which you directed your donation. However, if you check the "Make This Donation Anonymous" box, we will not share any of this information with the recipient charity. You can also rest assured that your credit card information will never be shared with recipient charities.

Other than the uses listed above, we do not sell, trade, or otherwise transfer your personally identifiable information to outside parties.

## Third party links

Our website includes links to other websites, including the sites of the charities we serve. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites.

## Children's Online Privacy Protection Act Compliance

NTN has no intention of collecting any personally-identifiable information (such as name, address, telephone number, or e-mail address) from individuals under 13 years of age. Our website and services are all directed to people who are at least 13 years old or older. If a minor under 18 has provided NTN

with personally-identifiable information, a parent or guardian of that child should contact NTN at the address below if they would like this information deleted from NTN's records. NTN will delete the child's information from NTN's records.

## **No Liability for Acts of Third Parties**

Although NTN will use reasonable efforts to safeguard the confidentiality of users' personally identifiable information, transmissions made by means of the Internet cannot be made absolutely secure. You agree that NTN will have no liability for disclosure of any such information due to errors in transmission or unauthorized acts of third parties.

## **Contacting Us**

If you have any questions regarding this Privacy Policy, please contact us and we will be happy to address your concerns. We can be reached at:

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Ashburn, VA 20147  
United States  
703-764-3210  
[admin@neighbortonation.org](mailto:admin@neighbortonation.org)